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Acting Head of School: Mrs D Ritchie
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Dear Parent/Carer,

In preparation for their upcoming exams, our Year 11 students have been provided with access to the online learning platform 'askOLA'.

askOLA is an online, on-demand learning support service powered by qualified teachers and tutors, designed to respond to the academic, pastoral and wellbeing needs of students in and out of school hours. askOLA is a safe and secure way for your child to seek out help online, by reaching out to Online Learning Assistants (OLA's) who will support your child with new concepts, offer help during independent study and share mental wellbeing support strategies.

An OLA is available through a live chat service 9am-9pm, 7 days per week, specialising in English, Maths and Science.

OLA's are screened through comprehensive vetting and safeguarding procedures. Your child won't be asked to communicate via video or microphone, and all conversations are conducted over instant message and are recorded for monitoring purposes. OLA's will liaise with St Wilfrid's Designated Safeguarding Leads and/or local authority agencies with any disclosures or concerns.

Your child has attended an assembly today where they have received guidance on setting up their account and using the services available to them. If you or your child have any further questions or queries, please contact Mr Mence.

Mr L Mence
Associate Assistant Headteacher